

Commercial Circular No. 172/2018

Draft Notification for TRC No. 07 of 2018 (Coaching)

Sub: -Taking the details of passenger while issuing Excess Fare Ticket by TTE..

(Authority: -Railway Board's letter no.2015/TG-V/12/04/ID dated 12.01.2016 is reproduced below.

As per extant provisions, while undertaking journey on reserved ticket any one of the passenger booked on the ticket is required to produce any one of the valid identity proof(in original) failing which all passengers are treated as without ticket. However, no clear cut instructions have been issued for taking proof of identity from passengers who are allotted available vacant accommodation en route by ticket checking staff on realization of requisite charges by issuing Excess Fare Ticket. (EFT)

Recently an incident of drugging a female passenger in the train has been brought to notice. On enquiry, it came to notice that some miscreants were travelling in the coach on Excess Fare Tickets issued by TTE who did not take names, addresses and mobile number of persons travelling.

This issue has been examined and it has been decided that, hence while issuing Excess Fare Ticket, on board ticket checking staff should verify the passengers identity by one of the prescribed proofs of identity and note the mobile number details on the EFT.

Proof identity to be accepted by on board ticket checking staff are as per Board's Commercial Circular No.68 of 2012 and Commercial Circular No.160/2018.

Necessary instructions may be issued to Ticket checking staff for compliance of above instructions

All concerned to note and act accordingly.

Previous Commercial Circular No. 171 of 2018 regarding Refund procedure against booking of Retiring Rooms/Dormitory

(Ch.Lakshmi Narasimham).

SCM(Catg)

for Principal Chief Commercial Manager

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for Principal Chief Commercial Manager